

## Potential Problem with H72-EK in Specific Applications

We have received reports from the field that the Ilco Electronic Key H72-EK fails to function properly in a very small percentage of Ford 1999 & 2000 model year Windstar, Expedition, Taurus and F-150 vehicles. While we have not yet compiled sufficient data to determine the exact cause of the problem we are concerned if any problem exists. As a result we are recommending that the H84-EK be used in place of the H72-EK when making a replacement key for any of the aforementioned vehicles. We regret any inconvenience that this may cause you, and we assure you that we are continuing to explore and working to resolve this issue.

